

How to Automatically Create a Final Claim in Healthcare Assistant

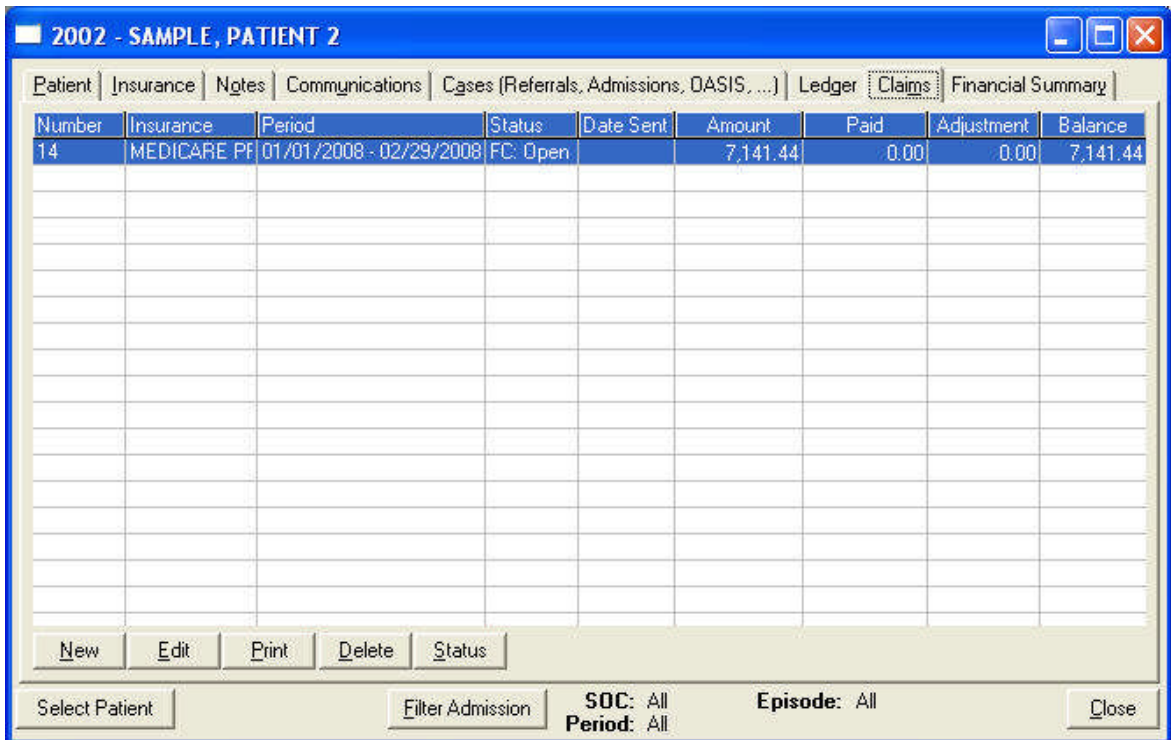
The requirements to have the Final Claim automatically created are by having a RAP that is sent and by entering the termination of the existing episode. The termination of an episode can be done by entering the status record of RFA 4 (re-certification) or RFA 7, 8, 9 (Transfer w/ Discharge, and the Discharge RFA's).

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The information provided in this document is intended to help you solve basic and common problems with Healthcare Assistant. If you do not feel confident to follow and/or apply the proposed solutions please contact Healthcare Synergy Technical Support to better assist you.

IMPORTANT *In order to maintain the sequence of the episodes inside of Healthcare Assistant and to be compliant with the 60 day episode, you need to enter your recertification during a 5 day window prior the end of the current episode. For the discharge, this must occur at the most during the last day of the 60 day episode.*

If you terminate an episode by the means above, your Final Claim will automatically be created.



The claim may be put on Hold status due to the following:

The patient's 485 do not have a check mark in the box stating that the 485 has been signed by the physician.

You can manually set the claim's status to open by going to the claims tab, highlighting the claim in question, clicking the Status button and selecting Open.

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